

| OFFICE OF THE CITY TREASURER DEPARTMENT METRICS | 2013 ACTUAL EXPERIENCE | 2014 ACTUAL EXPERIENCE | 2015 ACTUAL EXPERIENCE | 2016 ADOPTED BUDGET |
|--|---------------------------|---------------------------|---------------------------|------------------------|
| Cost of property tax collection as a percentage of total property taxes collected | 0.2390% | 0.2475% | 0.2789% | 0.2719% |
| Total percentage of delinquent City property taxes collected after two years of the close of the levy (levy year reported = budget year - 3) | 83.68% | 78.98% | 77.68% | 80.00% |
| Number of property tax bills prepared and mailed | 529,560 | 509,571 | 514,254 | 510,000 |
| Number of ACH installment payments processed | 36,345 | 37,898 | 38,625 | 38,000 |
| Number of agency tax e-payments processed | 78,934 | 70,739 | 99,101 | 71,000 |
| Number of in-house tax payments processed | 162,235 | 171,984 | 172,723 | 172,000 |
| Number of Internet portal tax e-payments processed | 5,770 | 5,902 | 6,862 | 6,000 |
| Number of lock box tax payments processed | 190,108 | 179,130 | 187,702 | 180,000 |
| Number of bank branch tax payments processed | 4,896 | 5,635 | 6,911 | 5,700 |
| Number of tax delinquent parcels placed in in rem tax foreclosure | 1,101 | 1,096 | 1,507 | 2,500 |
| Number of tax delinquent parcels acquired through in rem tax foreclosure | 748 | 754 | 939 | 1,850 |
| Number of mobile home lottery and gaming credits | 260 | 249 | 244 | 250 |
| Dollar value of mobile home lottery and gaming credits | \$27,600 | \$25,989 | \$24,861 | \$26,000 |
| Number of real estate lottery and gaming credits | 83,060 | 80,452 | 77,868 | 80,500 |
| Dollar value of real estate lottery and gaming credits | \$11,203,264 | \$10,946,976 | \$10,210,363 | \$11,000,000 |
| Number of active bankruptcy cases | 3,130 | 1,598 | 1,477 | 1,600 |
| Number of taxpayer calls serviced through ACD 2240 and 2260 | 59,953 | 57,459 | 57,543 | 58,000 |
| Number of payments disbursed | 231,981 | 240,660 | 227,321 | 241,000 |
| Dollar amount of property taxes collected | \$811,500,035 | \$820,888,163 | \$792,856,864 | \$821,000,000 |
| Average daily short-term pooled cash investment balance | \$197,730,250 | \$221,651,246 | \$216,462,854 | \$220,000,000 |
| Net rate of return on short-term pooled cash investments | 0.2162% | 0.1968% | 0.2274% | 0.1968% |
| Benchmark - State of Wisconsin Local Government Investment Pool (LGIP) rate of return | 0.0993% | 0.0857% | 0.1321% | TBD |
| General fund investment revenue realized on short-term pooled cash investments | \$299,638 | \$290,758 | \$333,917 | \$288,640 |
| Average daily long-term pooled cash investment balance | \$75,789,420 | \$76,465,012 | \$77,249,098 | \$77,000,000 |
| Net rate of return on long-term pooled cash investments | 0.0515% | 1.0800% | 0.8129% | 0.9788% |
| Bench Mark - Bank of America Merrill Lynch 1-3 Year U.S. Government / Corporate Index AA or Better (Annualized) | 0.4200% | 0.6700% | 0.5800% | TBD |
| General fund investment revenue realized on long-term pooled cash investments * | \$514,609 | \$482,608 | \$551,286 | \$502,460 |
| Number of animal licenses issued in-house | 158 | 145 | 129 | 135 |
| Number of in-house financial transactions | 211,346 | 220,817 | 216,491 | 221,000 |
| Dollar value of in-house financial transactions | \$3,009,628,979 | \$2,679,645,428 | \$2,840,868,577 | \$2,700,000,000 |
| Short-term Pooled Cash Investment Revenue | | | | |
| Total investment revenue realized on short-term pooled cash investments | \$449,457 | \$436,137 | \$500,875 | \$432,960 |
| General fund investment revenue realized on short-term pooled cash investments | \$299,638 | \$290,758 | \$333,917 | \$288,640 |
| PDAF investment revenue realized on short-term pooled cash investments | \$149,819 | \$145,379 | \$166,958 | \$144,320 |
| Long-term Pooled Cash Investment Revenue | | | | |
| Total investment revenue realized on long-term pooled cash investments | \$771,914 | \$723,912 | \$826,929 | \$753,690 |
| General fund investment revenue realized on long-term pooled cash investments ¹ | \$514,609 | \$482,608 | \$551,286 | \$502,460 |
| PDAF investment revenue realized on long-term pooled cash investments | \$257,305 | \$241,304 | \$275,643 | \$251,230 |
| Total Pooled Cash Investment Revenue | | | | |
| Total investment revenue realized on pooled cash investments | \$1,221,371 | \$1,160,049 | \$1,327,804 | \$1,186,650 |
| General fund investment revenue realized on pooled cash investments ¹ | \$814,247 | \$773,366 | \$885,203 | \$791,100 |
| PDAF investment revenue realized on pooled cash investments | \$407,124 | \$386,683 | \$442,601 | \$395,550 |

¹ Gross revenue realized before investment fees and the Comptroller's cost of borrowing to maintain liquidity were deducted.